

IMPORTANT NOTICE



Dear valued patient,

At Intercare Silver Lakes Medical Centre we strive to put our patients first in all we do. With this in mind, we offer extended operating hours as follows:

Weekdays: 07:00 – 19:00

Saturdays: 08:00 – 15:00

Sundays: 08:00 – 13:00

Public Holidays: 08:00 – 13:00

For your convenience, no after-hours fee is charged during the week, but on weekends and public holidays an after-hours fee (Code 0148) might be applicable for the following hours:

Saturdays: 13:00 – 15:00

Sundays: 08:00 – 13:00

Public Holidays: 08:00 – 13:00

The after-hours fee (**Code 0148**) is not covered by most medical schemes and patients are required to settle this levy on completion of the consultation.

Code 0146 is charged for **medical emergencies** and these consultations and procedures are covered in full by medical schemes from your Prescribed Minimum Benefits (PMB) and not from your medical savings account. Please note that **Code 0146 is not restricted to after-hour consultations** and may be charged for medical emergencies at any time of the day.

We invite you to contact the Practice Manager, Liani Wenhold, to discuss any enquiries or concerns. More detail is also available on our website www.intercare.co.za. Go to Articles and refer to *Understanding Medical Scheme Codes*.

Kind regards

The Doctor Team